Royal Berkshire NHS Foundation Trust

Reading Health & Wellbeing Board

Title: CQC Inspection Update

Date: 9th July 2014

Lead: Caroline Ainslie, Director of Nursing

Purpose: This paper informs the Board of the outcome of the CQC inspection and the

Trust's plans for implementing a CQC Improvement Plan in response to the

findings within the inspection report.

Key Points: •

- Following the CQC formal inspection 24th 26th March, the Trust has now received the final report detailing the findings (attached in Appendix 1).
- An overall rating of 'Requires Improvement' has been given to the Trust, with separate ratings given for each CQC domain (safe, effective, caring, responsive, and well-led) and ratings for each core service.
- The Trust was able to challenge many of the findings within the report that were felt to be inaccurate or out of context, and the majority of these were successfully upheld by the CQC and reflected in the final report.
- The report findings include a total of 13 actions the Trust must take and a further 14 actions that the CQC suggest the Trust should take. These actions have been amalgamated into 7 'Compliance Actions' (regulatory legal actions that confirm the essential standards the Trust must meet through delivery of the action plan).
- The Trust is now finalising a detailed Improvement Plan to address all of the key actions within the report and will be submitted to the CQC for sign off by the deadline of 18th July.
- Governance of the Plan internally will be via the Trust's monthly Quality Performance and Learning Committee, and externally with the CCG via the Quality Review and Joint Senior Governance Groups. Updates will be provided to the Trust's CQC liaison lead and Monitor.
- An overall Trust Improvement Plan has been developed pulling all of the Improvement projects together, including the Board Evaluation and Quality Governance Framework action plans. Oversight of the Improvement Plan will be undertaken by Head of PMO. Additional project management resource has been agreed to support staff in delivering the actions over the next few months.